

BOOE REALTY

2011-2012

HURRICANE POLICY

In the unfortunate event that Mother Nature should send a Hurricane our way, it is important that you, as a Booe Realty guest, be aware of the Hurricane Awareness Plan that Booe Realty has in effect. The plan detailed below covers everything from the evacuation procedures to the refund policy. Please make yourself and your group aware of this policy and, if for any reason you may have a question, please do not hesitate to call our office during business hours @ 843-449-4477. After hours, in the event of an EMERGENCY, please call 843-497-3475.

EVACUATION PROCEDURE

Should it become mandatory for you to evacuate the Myrtle Beach area, please **DO NOT PANIC!!** The Governor will give you ample time to evacuate so there is no need to panic and cause harm to you and others. When leaving the Myrtle Beach area, follow the evacuation routes. This will either be Highway 501 towards Conway or Highway 17 North to Highway 9 towards Loris. Another alternative is Hwy 22 towards Aynor. These routes will safely get you away from the area. Please follow all signs, obey the law, and by all means, **DRIVE SAFELY!!**

PROPERTY PREPARATION PROCEDURE

Before you evacuate the beach, there are certain things that we ask you to do to help us prepare for the storm. The following is a list of things that we ask of you before you leave:

- 1) Bring in all patio furniture and place it in the living room area.
- 2) Close and lock all windows and sliding glass doors. Pull all shade down and closed.
- 3) Turn off A/C unit completely.
- 4) Lock all doors.
- 5) **Bring all keys back to the Booe Realty office.**

By completing the above items, this will help the staff of Booe Realty finalize the preparation for the storm and allow us to secure our personal belongings at our homes before evacuating the beach. We very much appreciate your assistance!!!

REFUND POLICY

In the event that a Hurricane does come our way, there are two types of evacuations that can be issued by the Governor:

- 1) Voluntary
- 2) Mandatory

In the event a **voluntary** evacuation is issued, this means that the Governor is recommending that all persons in the evacuation area leave and travel inland. Sometimes this area is East of the Intercoastal Waterway or perhaps East of Business Highway 17 (Kings Highway). If you are in this area and choose to evacuate, this is your choice and **NO REFUND WILL BE GIVEN FOR THESE DAYS IN WHICH THE VOLUNTARY EVACUATION IS IN EFFECT.**

In the event a **mandatory** evacuation is issued, this means that the Governor is demanding that all persons in the evacuation area leave immediately. This evacuation area can also be east of the Intercoastal Waterway or East of Business Highway 17 (Kings Highway). If you are in the mandatory evacuation area and are forced to leave, a **REFUND WILL BE GIVEN FOR ONLY THOSE NIGHTS THAT THE MANDATORY EVACUATION IS IN EFFECT. IF ANY DAYS OF YOUR VACATION REMAIN AFTER THE MANDATORY EVACUATION IS LIFTED, YOU CAN CHOOSE TO COME BACK AND USE THEM OR LOSE THEM. NO REFUNDS OF ANY SORT WILL BE GIVEN ON THESE REMAINING DAYS...NO EXCEPTIONS!!! PLEASE UNDERSTAND THAT THIS IS MOTHER NATURE'S FAULT, NOT OURS.**

If you have elected to purchase the optional vacation insurance, please refer to the policies outlined on the CSA Travel Protection information provided with your check-in information.

Please make a note of this refund policy. Refund checks will be mailed to you as soon as possible after the storm has passed, so please be patient! If you have any questions regarding this policy, please inquire with the staff here at Booe Realty. We hope to get through this unfortunate event as smoothly as possible. **Please be patient...do not panic...and come back again next year!!!!!!**

The Staff at Booe Realty